



## End of Year Statement

Pool Training Services would like to thank all of its clients that we have had pleasure to support and work with over the last 12 months.

We have continued to improve and develop the level of services that we offer which have been recognised within the leisure industry, we have been awarded the achievement of STA Brand Ambassador and become a CIMSPA Educational Training Partner

Unprecedented circumstances this year have called for unprecedented responses, we have worked with our clients in their circumstances delivering solutions to meet their specific needs at a time to suit them.

We would like to give a special mention to the team at the STA who have continued to support their training centres providing updated COVID guidance and information, campaigning for the industry with the UK Government and facilitating the industry to work within the ever-changing circumstances.

The very fact we have improvised and changed the way we operate using digital solutions to communicate and deliver training has taken on a new level of importance.

Communication as always is a cornerstone of effective management but during the times of the pandemic it has taken on new forms using the available technology to simply check in with furloughed members or supporting the delivery of essential industry qualifications.

The leisure industry has been hit very hard by COVID-19 restrictions and now with the new Tier 4 restrictions being introduced across many parts of the country we have some way to go yet to establish any form of normal. Whilst we are not in the clear yet, if we continue to stay strong and positive, we can hopefully get through this and look forward to a brighter 2021.

Thank you to everyone who has made a difference this year, we would like to take this opportunity to wish you a healthy New Year.



POOL WATER TREATMENT  
ADVISORY GROUP



**CIMSPA**  
Education Partner

Training  
Provider



**Institute of  
Swimming**